

**Virtual Meeting of the Future Task Force  
Working Group on Promoting Positive Image of Insurance Industry**

**5 November 2021**

***“Public Empowerment – a win-win for policyholders and the insurance industry”***

<b>Time</b>	<b>Programme</b>
3:00 pm	<b>Welcome remarks</b> <ul style="list-style-type: none"> <li>• <i>Dr Moses Cheng, Chairman, Insurance Authority (IA)</i></li> </ul>
3:05 pm	<b>Public Empowerment – a win-win for policyholders and the insurance industry</b> <ul style="list-style-type: none"> <li>• <i>Mr Clement Cheung, Chief Executive Officer, IA</i></li> <li>• <i>Ms Prudence Ho, Senior Manager, Policy and Development, IA</i></li> <li>• <i>Ms Vicki Wong, Senior External Relations Manager, IA</i></li> </ul>
3:30 pm	<b>Interactive session</b> <ul style="list-style-type: none"> <li>• <i>Host: Ms Chitty Cheung, Non-Executive Director, IA Convenor, Working Group on Promoting Positive Image of Insurance Industry</i></li> <li>• <i>Participants: All speakers and attendees</i></li> </ul>
3:55 pm	<b>Concluding remarks</b> <ul style="list-style-type: none"> <li>• <i>Mr Clement Cheung, Chief Executive Officer, IA</i></li> </ul>
4:00 pm	Ends