

**Future Task Force**  
**Virtual Meeting of the Working Group on Promoting Positive Image of Insurance Industry**  
**24 November 2022**

**Theme: Reflections on Controversies over Insurance Policies**

Time	Duration	Programme
10:00 am	1 mins	<b>Meeting starts</b> <ul style="list-style-type: none"> <li>• <i>Short introduction by emcee</i></li> </ul>
10:01 am	4 mins	<b>Welcome remarks</b> <ul style="list-style-type: none"> <li>• <i>Mr Stephen Yiu, Chairman, Insurance Authority (IA)</i></li> </ul>
10:05 am	5 mins	<b>Polling session</b> <ul style="list-style-type: none"> <li>• <i>Dr Clement Chen, Non-Executive Director, IA Convenor, Working Group on Promoting Positive Image of Insurance Industry</i></li> </ul>
10:10 am	20 mins	<b>Sharing by the IA –</b> <p>(1) <b>Observations from media stories and IA’s public education efforts</b></p> <ul style="list-style-type: none"> <li>○ <i>Ms Vicki Wong, Senior External Relations Manager, IA</i></li> </ul> <p>(2) <b>IA’s conduct supervision approach</b></p> <ul style="list-style-type: none"> <li>○ <i>Mr Peter Gregoire, Head of Market Conduct and General Counsel, IA</i></li> </ul>
10:30 am	16 mins	<b>Sharing by intermediary bodies</b> <p>(1) The General Agents and Managers Association of Hong Kong</p> <ul style="list-style-type: none"> <li>○ <i>Ms Winky Cheung, President</i></li> <li>○ <i>Mr Vernon Cheuk, Chairman of Industry Development Standing Committee</i></li> </ul> <p>(2) The Life Underwriters Association of Hong Kong</p> <ul style="list-style-type: none"> <li>○ <i>Mr Davey Lee, Immediate Past President</i></li> <li>○ <i>Mr Stanley Tse, President</i></li> </ul>
10:46 am	14 mins	<b>QA session</b> Moderator: <i>Ms Vicki Wong, Senior External Relations Manager, IA</i> Participants: <i>All meeting participants</i>
11:00 am	5 mins	<b>Concluding remarks</b> <i>Mr Clement Cheung, Chief Executive Officer, IA</i>
11:05 am	--	<b>Ends</b>