

23 September 2020

Our Ref: INS/TEC/13/53 Sub-File 1
By e-mail only

To: Chief executives of authorized insurers and responsible officers of licensed insurance broker companies

Dear Sirs,

Frequently Asked Questions on Guideline on Medical Insurance Business (GL31)

Further to the circular of 29 November 2019, I enclose a copy of the Frequently Asked Questions (“FAQ”) on the Guideline on Medical Insurance Business (GL31) which was issued today and uploaded to the website of the Insurance Authority (“IA”).

The IA issues the FAQ to help illustrate the requirement and provide further guidance to authorized insurers and licensed insurance intermediaries in respect of GL31. Comments from the insurance industry and various stakeholders have been considered and taken on board where appropriate. The FAQ is not intended to be exhaustive and will be kept under review and updated when necessary.

Should you have any queries on the FAQ, please contact Ms Kathleen Fung at 3899 9978, Ms Cecilia Chan at 3899 9511 or Ms Kathy Pang at 3899 9523.

Yours faithfully,

Tony Chan
Associate Director
Policy and Development Division
Insurance Authority

Encl.

c.c. The Hong Kong Federation of Insurers
The Hong Kong Confederation of Insurance Brokers
Professional Insurance Brokers Association