

1 June 2021

By Email Only

To: Chief Executives of all Authorized Insurers, Responsible Officers of all Licensed Insurance Broker Companies and Responsible Officers of all Licensed Insurance Agencies

Dear Sirs,

COVID-19 Vaccination Programme

The COVID-19 pandemic has resulted in severe operational difficulties and took a heavy toll on the financial services sector. Throughout the past 18 months, the insurance industry has displayed tremendous resilience in the face of prolonged social distancing and rising market volatilities. The formulation of appropriate risk management strategies and business continuity plans is conducive to this outcome.

As you should be aware, the Government has launched a territory-wide vaccination programme for the people of Hong Kong. I strongly encourage your company to arrange for all staff and intermediaries who come into regular contact with customers or who deliver critical functions to get inoculated, while those who have not yet been vaccinated or are unfit for vaccination due to medical conditions should undergo periodic COVID-19 testing. We believe that this is in keeping with sound risk management practices and would help to avoid undue business disruptions.

It is only through collective determination that we will overcome an adversity of the scale and intensity like COVID-19, and I look to your support in our drive towards herd immunity in Hong Kong.

Yours faithfully,

Clement Cheung
Chief Executive Officer
Insurance Authority