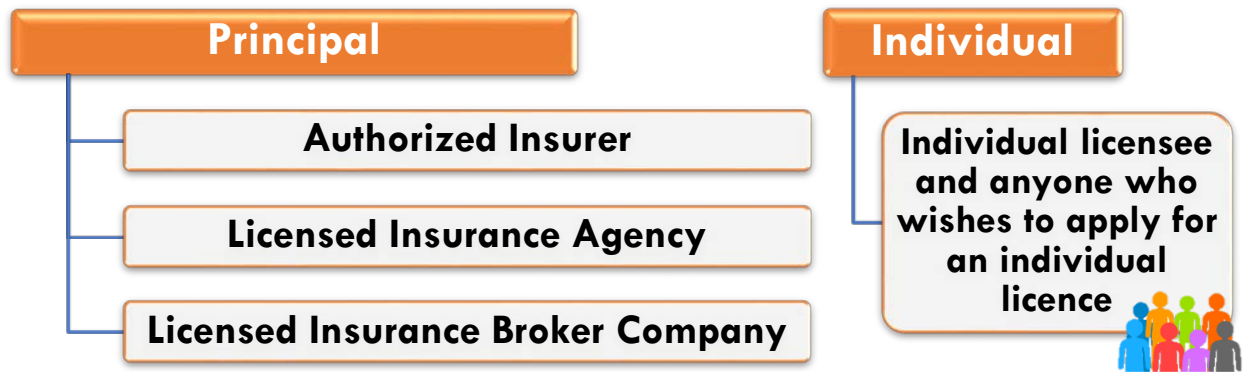


## Insurance Intermediaries Connect (“IIC”)

### What is IIC?

IIC is an online platform operated by the Insurance Authority (“IA”) which enables the electronic submission of insurance intermediary licence applications. A licensed insurance intermediary can also view his/her own licence information via IIC.

### Who can use IIC?



### How can I apply for a licence in IIC?

#### Step 1: Principal

Principal creates an individual account for individual to apply for an insurance intermediary licence



#### Step 2: Individual

Individual fills in application information and uploads supporting documents for principal's verification



#### Step 3: Principal

- Principal verifies application and notifies individual of any amendments required
- If no amendment is required, principal confirms its verification and appointment



#### Step 4: Individual

- If amendment is required, principal returns the application to individual for correction
- Upon amendment, individual re-submits the application to principal for verification

#### Step 6: Individual and Principal

Once the application is approved, both individual and principal will be notified immediately





#### Step 5: IA

The application is submitted to the IA for consideration



# How can IIC improve the licensing experience?

|                                                                                                                                                                                                                                                       |                                                                                                                                                              |                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>SHORTEN PROCESSING TIME</u></b></p>  <p>5 business days for processing straightforward e-application (approx.) vs 3 weeks or more for paper application</p> | <p><b><u>24/7 SERVICE</u></b></p>  <p>24 hours a day and all year round</p> | <p><b><u>ENHANCE COMMUNICATION</u></b></p> <p><b><u>EFFICIENCY</u></b></p>  <p>Faster and better communication between applicant and the IA</p> |
| <p><b><u>ENVIRONMENTALLY FRIENDLY</u></b></p>  <p>Paperless and saving the environment</p>                                                                           | <p><b><u>CONVENIENCE</u></b></p>  <p>Simple to use and no postage costs</p> | <p><b><u>RECORD-KEEPING</u></b></p>  <p>Facilitate audit trail</p>                                                                              |

# What can IIC offer to principals?

Can process new licence application anytime and anywhere

Can process deemed licence application with prefilled information

Can notify the IA of termination of appointment instantly

Can access past registration records of 3 former Self-regulatory Organizations

Can generate management reports (e.g. agent list, and e-application status)

Can access the requisite CPD hours of its agents

# How to apply for an IIC account

To apply for an IIC account, a principal should complete and return an application form (Form A2) to the IA. Once the principal has activated its supervisor account in IIC, it can create individual accounts at its own discretion. The application form together with the User Guide are available at the IA' website.

Contact us:



(852) 3899 9983 (Call Menu: Select Language, 3, 2, 1, 0)



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